



Head Office
Cnr Castle Hill & Franklin Rds
PO Box 122
Cherrybrook NSW 2126
T: (02) 9680 1000
F: (02) 9899 4058
E: reception@inala.org.au

ABN: 22 000 434 364
Patron: Blanche d'Alpuget
www.inala.org.au
Established 1958

6th May 2020

Dear Inala Families and Carers,

We hope you are all well and healthy.

We'll keep this update short and sweet - as indicated below, the next stages of everyone's journey will be clearer after the upcoming Government announcements on Friday.

What's been happening?

The Government continues to review guidelines and have indicated there will be further announcements about adjustments of COVID-19 measures on Friday following the National Cabinet meeting.

In line with the anticipation of changes to guidelines, we continue to develop Inala's planned and measured approach to the eventual transition to normal services as and when Government recommendations and changes to restrictions allow.

You will be aware that last week the NSW Government announced that from Friday 1st May a maximum of two adults can visit friends or family at their home. Any visitors will still be required to practice social distancing and practice good personal hygiene. Extra care is to be taken if visiting vulnerable people. We hope you have been able to take advantage of this change in guidelines and spend some time with family and friends. As communicated last week, this Government announcement does not mean any changes to our current visitor protocols that are in place.

Inala Day and Accommodation Supports

Day supports continue to be provided in the homes for Inala residents, and at Day service outlets with very significantly reduced numbers for those non-Inala resident clients who still wish to maintain their usual supports. All the Inala staff demonstrate great energy and enthusiasm as they deliver these supports with creativity and engagement.

Similarly, Accommodation supports continue with much ingenuity and quite a few adventurous culinary skills!

COVIDSafe App - reminder

The Australian Government launched the COVIDSafe App last week – an application you download on your phone. The Government and Health Authorities have asked Australians to download the App to help speed up the process of finding people who have been in close contact with someone with COVID-19, enabling faster contact with people who are at risk.

This is another way we can help everyone in the community, particularly the Inala community, to stay safe and healthy. Please follow this [link](#) to read more about the COVIDSafe App and ensure you are informed about how it works and the privacy of information.

Update once more information available

We will provide a further update once we have received more information about the Government's adjustments to guidelines and the impact for the Inala community, particularly clients, families and staff.

Thank you

In the meantime, we thank you again for your ongoing support and understanding. We encourage you to continue to practice good hygiene and appropriate social distancing to ensure you and those around you continue to stay well.

We hope you have a good week and will be in touch when more information is available. In the meantime, please don't hesitate to make contact with any questions you may have .

We wish all the wonderful mothers a very happy Mother's Day on Sunday.

Kind regards,



Martin Porteous
Joint Chief Executive Officer



Rebecca van Bilsen
Joint Chief Executive Officer