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Established 1958

18th July 2020

Dear Inala residential families and carers,

Last night, Inala (and all residential disability services) received communications from Dr. Kerry Chant, Chief Medical Officer NSW Health with advice and guidance in light of the recent South West Sydney outbreak of COVID-19. Please find an attached copy of the communications.

In response to the communications from NSW Health, Inala has re-issued existing protocols and implemented new protocols to adhere with the recommendations from NSW Health to all Accommodation staff members.

This includes:

- Re-issuing of hand washing and hard surface cleaning protocols
- Re-issuing of a guide on how to don (putting on the mask) and doff (taking off the mask) surgical masks
- Distribution of a video with instructions and demonstration of donning and doffing surgical masks
- Distribution of surgical masks to Accommodation Services who have staff that reside in the South Western Sydney region
- A document for tracking which residents staff have directly supported and mask usage / frequency of changes
- Communication with all staff and direct communication with staff members who reside in the South Western Sydney region

As good practice, although the directive regarding masks is currently limited to residential services, Inala Day services are also ensuring accurate records of any staff or clients residing in or having visited the identified areas.

We urge families to read the communication from NSW Health and please follow the advice and guidance regarding visits to Inala Accommodation Services.

Until the end of July, unless otherwise advised, any visitors who have been in the following local government areas in the past two weeks will be excluded from our Accommodation Services: Fairfield, Liverpool, Campbelltown, Camden, Wingecarribee and Wollondilly. Also, any visitors who have been in Victoria in the past two weeks will also be excluded from Accommodation Services.

Accommodation Services staff will be asking all family and visitors to Accommodation Services a list of questions on arrival to each home. If any family or visitor answer yes to the questions about having been in the above areas, you will politely be asked to defer your visit until further notice.

If you have any questions, please do not hesitate to contact us. Thank you in advance for your understanding and please be assured that our diligence regarding any new or emerging risks is maintained.

Kind regards,



Martin Porteous
Joint Chief Executive Officer



Rebecca van Bilsen
Joint Chief Executive Officer