



Head Office
Cnr Castle Hill & Franklin Rds
PO Box 122
Cherrybrook NSW 2126
T: (02) 9680 1000
F: (02) 9899 4058
E: reception@inala.org.au

ABN: 22 000 434 364
Patron: Blanche d'Alpuget
www.inala.org.au
Established 1958

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Dear Inala families and carers,

We hope you are all staying well.

As you are aware, there is an increasing number of COVID-19 hotspots in Sydney and the situation is constantly changing. We will continue to communicate to Inala families, carers and staff as we receive updates from NSW Health and the situation changes. Can you please ensure you read these updates and are aware of any implications for you and your family.

The NSW Government regularly updates the list of venues impacted by a positive case of COVID-19. A list of these venues can be found [here](#) – if you have visited one of these venues, please follow Government guidelines in relation to testing and isolating.

Update on Day services

Despite the recent glitches in COVID-19 hotspots, we are very happy that many friends have re-joined activities. As previously communicated we maintain concerted vigilance with all aspects of enhanced cleaning, hygiene, social distancing, temperature checks and daily symptom monitoring. As outlined below, all staff who reside in or have visited identified LGAs are wearing masks as a risk minimisation procedure.

When you decide you would like to return to your regular Day services could you please provide at least 3 days-notice so we can ensure we have available staff. We are committed to maintain support for everyone connected with the wider Inala community to the best of our ability, considering available resources and social distancing guidelines. **If you have any questions please do not hesitate to get in touch, via your service Manager in the first instance.**

Prior to returning to day services, we will ask non-Inala Accommodation providers to provide an overview of the COVID-19 protocols and procedures in place at their home prior to the resumption of service for these participants. This is to ensure appropriate protocols are in place that are consistent with good practice and the protocols in place at Inala and prescribed by NSW Health directives. **We will request that they provide this information prior to resuming attendance.**

Thank you in advance for your co-operation and understanding for the need to provide this information.

Day services and Community activities

As indicated last week, we are monitoring outbreaks daily and made some changes to tighten our guidelines, particularly in relation to interaction with and access with the wider community, venues and activities.

Given the increase in community spread of COVID-19 we will maintain our guidelines as outlined last week. In addition, any visits to parks will not be within the South Western Sydney or Parramatta LGAs.

Communication from NSW Chief Medical Officer

Based on communication from NSW Health and advice and guidance in light of the recent outbreaks of COVID-19, Inala has implemented new protocols.

Staff

- Distribution of surgical masks to staff that **reside** in the Parramatta and South Western Sydney LGAs
- Distribution of surgical masks to staff that have **visited** the Parramatta and South Western Sydney LGAs in the past two weeks
- Instructions on donning and doffing masks
- Process in place to track which clients are being supported by staff who are wearing masks and the frequency of mask changes

Visitors

Visitors to Inala, across all services, will be asked a series of questions on arrival. Depending on their responses, visitors may be asked to defer their visit or wear a mask during the visit. This is especially relevant for visitors who reside in the South West Sydney and Parramatta LGA's.

Updates

We will continue to review and monitor developments in the community and any changes to Government restrictions and communicate their implications for Inala.

As always, we thank you again for your ongoing understanding and support.

Kind regards,



Martin Porteous
Joint Chief Executive Officer



Rebecca van Bilsen
Joint Chief Executive Officer