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Established 1958

8<sup>th</sup> August 2020

Dear Inala residential families and carers,

### Update from NSW Health issued 7<sup>th</sup> August

We hope this finds you well.

Last night Inala and all residential and home care service providers received an update from Dr Kerry Chant, Chief Medical Officer NSW Health with advice and guidance for people who reside in **Newcastle, Merrylands (suburb), Guildford (suburb), Canterbury - Bankstown (Bankstown part), Waverley, Woollahra, eastern part of City of Sydney Suburbs (Sydney, Surry Hills, Darlinghurst, Woolloomooloo, Potts Point, Rushcutters Bay, Elizabeth Bay, Centennial Park), Parramatta, Fairfield, Liverpool, Campbelltown and Camden *should wear a surgical mask while in the facility until further notice.***

*NSW Health ADVISE they will review this at the end of AUGUST.*

A copy of this communication is attached.

In response to this communication, Inala has implemented further protocols to ensure adherence to recommendations and guidelines from NSW Health:

These include:

#### Restrictions for families visiting Inala residents

- If you **live** in **Newcastle, Merrylands (suburb), Guildford (suburb), Canterbury-Bankstown (Bankstown part), Waverley, Woollahra, eastern part of City of Sydney Suburbs (Sydney, Surry Hills, Darlinghurst, Woolloomooloo, Potts Point, Rushcutters Bay, Elizabeth Bay, Centennial Park), Parramatta, Fairfield, Liverpool, Campbelltown and Camden** you are **unable to visit Inala** until further notice
- If you have **visited Newcastle, Merrylands (suburb), Guildford (suburb), Canterbury-Bankstown (Bankstown part), Waverley, Woollahra, eastern part of City of Sydney Suburbs (Sydney, Surry Hills, Darlinghurst, Woolloomooloo, Potts Point, Rushcutters Bay, Elizabeth Bay, Centennial Park), Parramatta, Fairfield, Liverpool, Campbelltown and Camden** in the past two weeks you are **unable to visit Inala** until further notice
- If you **live** in **Newcastle, Merrylands (suburb), Guildford (suburb), Canterbury-Bankstown (Bankstown part), Waverley, Woollahra, eastern part of City of Sydney Suburbs (Sydney, Surry Hills, Darlinghurst, Woolloomooloo, Potts Point, Rushcutters Bay, Elizabeth Bay, Centennial Park), Parramatta, Fairfield, Liverpool, Campbelltown and Camden** you will be **unable to take your son/daughter/loved one home**

### **New Protocols in place for staff**

- Staff who **live or have visited Newcastle, Merrylands (suburb), Guildford (suburb), Canterbury-Bankstown (Bankstown part), Waverley, Woollahra, eastern part of City of Sydney Suburbs (Sydney, Surry Hills, Darlinghurst, Woolloomooloo, Potts Point, Rushcutters Bay, Elizabeth Bay, Centennial Park), Parramatta, Fairfield, Liverpool, Campbelltown and Camden** are provided with and will **wear a surgical mask at work**
- When providing care to clients who live in or who have visited the above local government areas and suburbs staff are provided with and will **wear a surgical mask at work**
- Staff who have visited any of the locations on the same date as a COVID-19 case will be excluded from work for 14 days since their visit to the listed location (We are sending this list to staff each day when there are updates)

### **Day services and Community activities**

As indicated in our communications, we are monitoring daily developments and have made some changes to strengthen our guidelines, particularly in relation to interaction with and accesses to with wider community, venues and activities.

### **Ongoing protocols**

- As also previously communicated we maintain concerted vigilance with all aspects of enhanced cleaning, hygiene, social distancing, temperature checks and daily symptom monitoring. As outlined above, all staff who reside in or have visited identified LGAs are wearing masks as risk minimisation procedure.
- All staff and clients with a temperature greater than 37.5 degrees Celsius or respiratory systems (including fever, cough, sore/scratchy throat, shortness of breath, loss of taste or smell) will be excluded from work or day programs. They will be advised to isolate at home and seek COVID-19 testing. All staff and clients attending Day services are temperature checked and monitored for any symptoms on arrival and daily.
- Visitors to Inala, across all services, will be asked a series of questions on arrival. Depending on individual responses, visitors may be asked to defer their visit or wear a mask during your visit. (Please note restrictions to visitors from identified LGA areas detailed above).
- Throughout Inala homes and Day programs we are working to limit staff movement and maintain records of staff contact with clients, particularly in relation to staff who live in or have visited any of the identified LGAs or suburbs.

**Please continue to be vigilant**

We were also advised last night of a positive COVID-19 case at Tangara School for Girls, which is next door to Inala at Cherrbrook.

We encourage you to be vigilant, continue to practice social distancing and good hygiene limit your interactions in these hot spot areas as much as is possible.

If you have been in a 'hotspot' area or venue, please follow Government recommended guidelines in relation to testing and isolating.

If you have any questions, please do not hesitate to contact us. We will keep you updated of any further changes or information from NSW Health.

Thank you in advance for your understanding and please be assured that our diligence regarding any new or emerging risks is maintained.

Kind regards,



Martin Porteous  
Joint Chief Executive Officer



Rebecca van Bilsen  
Joint Chief Executive Officer