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Established 1958

10<sup>th</sup> August 2020

Dear Inala residential families and carers,

### Update from NSW Health issued 10<sup>th</sup> August

We hope this finds you well.

This afternoon, Inala and all residential and home care service providers received an update from Dr Kerry Chant, Chief Medical Officer NSW Health with advice and guidance for people who reside in the following LGAs and Suburbs:

LGAs	Suburbs
<ul style="list-style-type: none"><li>• <b>Hornsby</b></li><li>• <b>Hills District</b></li><li>• Camden</li><li>• Campbelltown</li><li>• Canterbury-Bankstown (Bankstown part)</li><li>• Liverpool</li><li>• Newcastle</li><li>• Parramatta</li><li>• Waverley</li><li>• Woollahra</li></ul>	<ul style="list-style-type: none"><li>• Merrylands</li><li>• Fairfield</li><li>• Guildford</li><li>• Sydney</li><li>• Surry Hills</li><li>• Darlinghurst</li><li>• Woolloomooloo</li><li>• Potts Point</li><li>• Rushcutters Bay</li><li>• Elizabeth Bay</li><li>• Centennial Park</li></ul>

Red = new addition

Please note that **Eveleigh, Alexandria, Beaconsfield, Rosebery and Eastlakes** have been removed from the list of suburbs. NSW Health advise they will review this at the end of August.

A copy of this communication is attached.

In response to this communication, Inala has implemented further protocols to ensure adherence to recommendations and guidelines from NSW Health:

These include:

#### Restrictions for families visiting Inala residents

- NSW Health advise that all visitors to a residential care facility that have been in the LGAs or suburbs listed above be excluded from visiting the facility.
- As all Inala homes are located in a designated LGA, unfortunately there will be **no visitors allowed to Inala homes** until further notice.
- Consistent with NSW Health advice to minimise contact with hot spot areas, unfortunately you will be **unable to take your son/daughter/loved one home** until further notice.

### **New Protocols in place for staff**

- As all Inala services are located in designated areas (Hornsby, Hills Shire and Woollahra LGAs), **all Inala staff are provided with and will wear a surgical mask at work.**

### **Ongoing protocols**

- As also previously communicated we maintain concerted vigilance with all aspects of enhanced cleaning, hygiene, social distancing, temperature checks and daily symptom monitoring.
- All staff and clients with a temperature greater than 37.5 degrees Celsius or respiratory systems (including fever, cough, sore/scratchy throat, shortness of breath, loss of taste or smell) will be excluded from work or day programs. They will be advised to isolate at home and seek COVID-19 testing. All staff and clients attending Day services are temperature checked and monitored for any symptoms on arrival and daily.
- Visitors to Inala, across all services, will be asked a series of questions and temperature checked on arrival and depending on their responses will be asked to rearrange their appointment or to wear a mask during their visit.

### **Attendance at Day services**

Wherever appropriate and/or assessed as needed, Individual risk assessments will be conducted and appropriate measures put in place to continue to provide or re-design supports as much as practicable.

We continue to monitor daily developments and will make changes necessary changes to strengthen our guidelines, particularly in relation to interaction with and accesses to with wider community, venues and activities.

### **Please continue to be vigilant**

We continue to consult with NSW Health who have confirmed that our ongoing protocols meet all recommended COVID-19 risk management guidelines and advice.

We encourage you to be vigilant, continue to practice social distancing and good hygiene limit your interactions in these hot spot areas as much as is possible.

If you have any questions, please do not hesitate to contact us. We will keep you updated of any further changes or information from NSW Health.

Thank you, as always for your understanding and messages of encouragement and support.

Kind regards,



Martin Porteous  
Joint Chief Executive Officer



Rebecca van Bilsen  
Joint Chief Executive Officer