



Head Office
Cnr Castle Hill & Franklin Rds
PO Box 122
Cherrybrook NSW 2126
T: (02) 9680 1000
F: (02) 9899 4058
E: reception@inala.org.au

ABN: 22 000 434 364
Patron: Blanche d'Alpuget
www.inala.org.au
Established 1958

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Dear Inala families and carers,

We hope you are all healthy and well and enjoying the sunny weather this week.

Thank you

Thank you again for your ongoing support and understanding during this challenging time. We are very grateful, as we know you are also, for the dedication and care all Inala staff are taking to ensure all members of the Inala community remain healthy and well. Particularly in relation to the support they provide in assisting each person to better understand why these changes are in place and how they will help keep us all healthy and well.

We have received some heartwarming and positive feedback from clients following discussion from staff about the new protocols in place. *Damien and William are always encouraging others to 'do the right thing' and reminding their friends about social distancing and handwashing when at Day programs. Cathy says, 'things are different because staff wear masks to keep us safe. I like what I'm doing at the moment – I like to go in the garden and for a walk. Nolan is enjoying going out on the bus more and picnics in the park.*

NSW Health information

We received updates from NSW Health on Friday 21st August and Wednesday 26th August. These letters reiterated advice and guidelines previously outlined by NSW Health (which Inala is following) as well as **removing Camden, Waverley and Newcastle** from the list of identified LGAs.

NSW Health indicated they will review the list of identified areas at the end of August. As our Accommodation and Day services fall within the still identified LGAs, we will need to remain in our current mode of re-designed service delivery and also restricted visits until then. At the beginning of September we will have a clearer idea of the month ahead as we move towards term break. In addition, NSW Health have indicated the restrictions of visitors to facilities in the listed areas will be reviewed mid-September.

As we have indicated, we will continue to monitor and review the situation based on communication from NSW Health and will keep you up to date with any changes.

Protocols

We continue to diligently follow the many COVID-19 related protocols we have in place, including all staff wearing masks when at work. We also continue to review our list of activities and venues and have once again agreed to maintain the current status for the next week. Many clients are enjoying picnics in the park and a quieter time at Day services.

Please continue to be diligent in all aspects of your life

Please continue to be vigilant and practice social distancing, good hygiene and limit your community interactions in identified LGAs and suburbs.

Also follow Government guidelines on wearing masks in areas where you cannot socially distance, particularly in indoor areas and on public transport.

As always, if you have any questions or concerns please contact your direct Service Manager. Also please get in touch if you feel the need for further information or would like to check on anything as well as discuss a return to Day programs when you are ready.

We wish to reassure everyone that our positive pro-active planning is in place to ensure the wellbeing and peace of mind for all our Inala community.

Thank you for your continued support and understanding during this challenging time.

We hope you have a good weekend as we enjoy some warmer weather.

Kind regards,



Martin Porteous
Joint Chief Executive Officer



Rebecca van Bilsen
Joint Chief Executive Officer

Advice and guidance from NSW Health for people who live in or have visited the following LGAs or suburbs:

LGAs	Suburbs
<ul style="list-style-type: none">• Hornsby• Hills District• Campbelltown• Canterbury-Bankstown (Bankstown part)• Liverpool• Parramatta• Woollahra	<ul style="list-style-type: none">• Merrylands• Fairfield• Guildford• Sydney• Surry Hills• Darlinghurst• Woolloomooloo• Potts Point• Rushcutters Bay• Elizabeth Bay• Centennial Park