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Established 1958

18th September 2020

Dear Inala residential families,

We hope you are all healthy and well and have had a good week. Everyone continues to be well at Inala and we have enjoyed the warmer weather this week.

NSW Health information – no changes

We received a letter from NSW Health on Friday evening 11th September. **The advice from NSW Health remains the same with an indication this will be reviewed at the end of this week based on the incidence of COVID-19.**

Consequently, the current protocols and visitor restrictions advised by NSW Health will need to remain in place until we receive additional information. Residents will continue to be supported during the day from their homes, with planned house group visits to Dulkara for activities and park and exercise based outings. The visitor restrictions will also remain in place and again we encourage you to get in touch with house coordinators to arrange for other (technology based) ways to communicate with your loved ones.

On a brighter note, we have plans in place (and ready to action) in anticipation of the hopefully imminent easing of restrictions by NSW Health. These include the resumption of home visits, increased access to outdoor venues and a return to Day programs in phased way to ensure ongoing wellness and COVID safe precautions and protocols. We will communicate as soon as we receive information from NSW Health and are able to implement these changes.

Please continue to be diligent in all aspects of your life

As we know the COVID-19 situation remains fluid. We will continue to monitor information from NSW Health and will communicate any changes and the implications for Inala services, clients and families.

Please continue to be vigilant and follow Government guidelines on wearing masks in areas where you cannot socially distance, particularly in indoor areas and on public transport.

As always, if you have any questions or concerns please contact your direct Service Manager. Also please get in touch if you feel the need for further information or would like to check on anything as well as discuss a return to Day programs when you are ready.

Kind regards,

A handwritten signature in blue ink, appearing to read 'M. Porteous'.

Martin Porteous
Joint Chief Executive Officer

A handwritten signature in blue ink, appearing to read 'Rebecca van Bilsen'.

Rebecca van Bilsen
Joint Chief Executive Office