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Established 1958

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Dear Inala families and carers,

We hope you are well.

It has been wonderful to welcome many more friends, including our Inala residents, back to Day programs and to see friends reunited. We sincerely hope we can continue to move towards more normal operations and programs and the low rates of community transmission during the past two weeks has been very encouraging. This beautiful photo of Lucy and Renee at Wandana really captures the joy of great friends seeing each other again after many weeks apart.



As we write this letter, there have been a couple of positive cases of COVID-19 in the Castle Hill and Woollahra areas and we have asked staff to please continue to be diligent with social distancing and good hygiene when not at work to ensure we can continue to keep all members of the Inala community safe and well. We also ask all families and carers to continue to be vigilant and follow the NSW Health recommended guidelines.

We look forward to welcoming you back to your programs when you are ready to return. Please don't hesitate to contact your direct Manager if you would like to check on anything or to discuss any questions or concerns you may have.

Protocols to ensure a safe and measured easing of restrictions

We continue to remain vigilant with temperature checks on arrival at day programs, maintaining social distancing and practicing good hygiene and enhanced cleaning.

Clients will remain in stable groups for the next week to limit contact points and ensure we can track interactions. We will continue to review this to ensure a safe and measured transition back to 'normal' operations. We continue to review the venues and activity list and have reintroduced visits to a number of outdoor venues and outdoor cafes.

As outlined last week, staff who reside in or who have visited in the past 14 days one of the LGAs listed below are required to wear a surgical mask when providing direct client support and at other times if they are unable to maintain a social distance.

Please continue to be diligent in all aspects of your life

We continue to monitor information from NSW Health and will communicate any changes and the implications for Inala services, clients and families. At this stage we are grateful to have everyone back at Day programs and continue to follow a carefully managed approach to ensure all members of the Inala community remain healthy and well.

Please continue to be vigilant and follow Government guidelines on wearing masks in areas where you cannot socially distance, particularly in indoor areas and on public transport.

Thank you again for your patience and understanding and as always, if you have any questions or concerns please contact us.

We hope you have a good weekend.

Kind regards,



Martin Porteous
Joint Chief Executive Officer



Rebecca van Bilsen
Joint Chief Executive Office

Advice and guidance from NSW Health for people who live in or have visited the following LGAs or suburbs in the last 14 days:

LGAs	Suburbs
<ul style="list-style-type: none">• Campbelltown• Liverpool• Parramatta	