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Established 1958

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Dear Inala residential families,

We hope you are well and enjoying this warmer weather.

Everyone is settling back into the rhythm of the new term and are happy to be together, enjoying activities with their friends. As we mentioned last week, we are developing plans to continue to move towards more normal operations in the coming weeks. This is based on the assumption that the rate of community transmission remains low.

Overview of next week

As a precautionary measure, **operations will remain as they are for next week** beginning Monday 19th October. Clients are familiar with this program and there is benefit for individuals in maintaining this routine for another week before implementing further change. We hope to be in a position to relax restrictions the following week and will communicate these changes next week.

In the meantime, we are encouraging staff to seek outdoor venues and parks for activities and enjoy this beautiful weather. All staff do of course continue to follow the protocols in place regarding social distancing, temperature checks, enhanced cleaning and good hygiene.

Family visits

The protocols in relation to family visits remain the same. Please don't forget to liaise directly with house staff to arrange visits.

We are pleased to be able to welcome visitors back to all areas of Inala, including student placements, new clients participating in trial days as well as general visitors to services and the main office. All visitors to Inala will be asked to complete a visitor health questionnaire and asked to follow the protocols in place with temperature checks and hand sanitising.

Also a reminder that when families are visiting their loved one in an Inala home, **only two visitors are permitted at the one time** and visits should take place outside where possible.

Families who **do not** live in the LGAs listed in the table below are able to visit or pick up their loved one and take them home to visit.

Families **who reside in or have visited the LGAs** listed below **in the last 14 days** can visit their loved one for a maximum of 2 hours in an outdoor setting if they show no symptoms of cough/fever etc. Please consider the following guidelines:

- Wear a surgical mask for the duration of the visit and/or remain socially distanced

- Ensure the visits take place outside of the group home with no entry to the house, therefore mitigating the risk for other residents and staff (ie families to go around the back of the house via side gate)
- This means parents cannot drive their child to a park for example, however Inala Accommodation staff could drop off if this worked within routines
- No more than 2 family members to visit at any one time
- Visits are to be booked in advance with Accommodation staff members

By protecting yourself with masks/social distancing on visits this will mean other residents and staff stay safe. This is an extra NSW Health guideline protection for a little while so we can significantly reduce the risk of infection whilst still providing for family connection.

Please continue to be diligent in all aspects of your life

We continue to monitor information from NSW Health and will communicate any changes and the implications for Inala services, clients and families. We are grateful to have everyone back at Day programs and continue to follow a carefully managed approach to ensure all members of the Inala community remain healthy and well.

Please continue to be vigilant and follow Government guidelines on wearing masks in areas where you cannot socially distance, particularly in indoor areas and on public transport.

We thank you again for your patience and understanding and as always, if you have any questions or concerns please contact us.

Kind regards,



Martin Porteous
Joint Chief Executive Officer



Rebecca van Bilsen
Joint Chief Executive Office

Advice and guidance from NSW Health for people who live in or have visited the following LGAs or suburbs in the last 14 days:

LGAs	Suburbs
<ul style="list-style-type: none"> • Camden • Lakemba (suburb) • Liverpool 	