



Head Office  
Cnr Castle Hill & Franklin Rds  
PO Box 122  
Cherrybrook NSW 2126  
T: (02) 9680 1000  
F: (02) 9899 4058  
E: reception@inala.org.au

ABN: 22 000 434 364  
Patron: Blanche d'Alpuget  
www.inala.org.au  
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Dear Inala residential families,

We hope you are all keeping well and managing to stay cool in this hotter weather.

It has been wonderful to see so many days with no locally transmitted COVID-19 cases in NSW and the recent further easing of restrictions, including the ability to once again travel to Victoria and Queensland.

We are excited to be planning for our annual Christmas Carols to go ahead, with the event being held outside this year and some changes around protocols and procedures. Invitations will be out shortly and we hope you will be able to join us. RSVPs are needed for this event and details will be out soon.

Thank you once again for your continued support and ongoing vigilance to keep members of the Inala community safe and well.

#### **Update from NSW Health**

NSW Health reinforce the importance of supporting visits for residents while maintaining appropriate screening and infection prevention.

Please note, Wingecarribee LGA is **no longer** an area of increased testing, leaving just **Liverpool LGA** in this category.

#### **Family visits – guidelines for venues and activities**

As part of our risk management strategy and in light of the easing of restrictions in NSW, we have made some small changes to the list of activities and venues.

We know many residents enjoy Christmas shopping for their family and friends and to ensure this is still possible we plan to support residents on a one to one basis to visit local shops for up to one hour. We will try to manage this outside peak times and will keep a record of shops visited.

In another piece of good news, the Inala pool will be open for business from this weekend – perfect timing given the hot weather that is forecast. We have protocols in place about the use of the pool and the number of people that can be in the area at the one time. We know this will be a very popular decision with public pools being out of action for so long.

*We continue to avoid indoor venues and activities (including indoor bowling, movies, indoor swimming pools etc) and ask staff to focus activities and outings in outdoor settings.*

#### **Protocols for family visits**

The protocols in relation to family visits remain the same. Please don't forget to liaise directly with house staff to arrange visits.

Please remember when families are visiting their loved one in an Inala home, **only two visitors are permitted at the one time** and visits should take place outside where possible.

Families who **do not** live in the LGAs listed are able to visit or pick up their loved one and take them home to visit.

Families **who reside in or have visited the Liverpool LGA in the last 14 days** can visit their loved one for a maximum of 2 hours in an outdoor setting if they show no symptoms of cough/fever etc. Please consider the following guidelines:

- Wear a surgical mask for the duration of the visit and/or remain socially distanced
- Ensure the visits take place outside of the group home with no entry to the house, therefore mitigating the risk for other residents and staff (ie families to go around the back of the house via side gate)
- This means parents cannot drive their child to a park for example, however Inala Accommodation staff could drop off if this worked within routines
- No more than 2 family members to visit at any one time
- Visits are to be booked in advance with Accommodation staff members

**Please continue to be diligent in all aspects of your life**

Please be assured that Inala staff continue to be diligent in maintaining all the protocols currently in place, including social distancing, temperature checks on arrival, enhanced cleaning and good hygiene. We continue to track visitors to Inala via a questionnaire.

We thank you again for your patience and understanding and as always, if you have any questions or concerns please contact us.

Hope you have an enjoyable weekend.

Kind regards,



Martin Porteous  
Joint Chief Executive Officer



Rebecca van Bilsen  
Joint Chief Executive Office